

Pulse Gymnastics Fee Policy 2020

Tuition Fee

- Pays for your child's place in the class.
- Calculated according to the number of classes in the month
- Invoiced on the 1st of each month and charged to your nominated credit/debit card on the 15th of the month (Feb to Dec)
- If you prefer to pay directly EFT or Cash you may do so in person, or over the phone prior to the 15th of the month. We still require a credit or debit card on file and payment will be charged to that card if payment has not been made paid prior to the 15th.
- Reminders will not be sent.
- Classes do not run on public holidays and you are not charged. The monthly tuition will be reduced during this month.
- Classes do not run during school holidays and you are not charged. The monthly tuition will be reduced during this month.
- Membership Fee @ Pulse Gymnastics includes registration with Gymnastics Australia and the National Insurance scheme. Membership paid per calendar year. Membership must be paid separately at enrolment. There are no refunds for membership once child is registered on the database.
- Should payment be declined, you will be notified immediately with a re-schedule payment within 2-3 business days. There will be a \$10 administration fee for a dishonoured or declined payments.
- Annual tuition may be paid upfront, there will be a 10% discount on the annual fee. This must be done prior to the first direct debit fee to receive the discount.
- You may cancel anytime however we do need 7 days written notice. Once we have received notification, we will send you an email with your final direct debit schedule.
- Card details may be updated at any time at the front desk or through the parent portal App.

Security

- Credit card details held by our merchant and are encrypted by firewall which meets Level 1 OCI-DSS (Payment Card Industry & Data Security Standard) compliance and holds an Australian Financial Services licence to give you peace of mind your data is safe.

Refunds, Credits and Make up Classes

- Pulse does not offer refunds or credits for missed classes. The tuition pays to hold your child's place regardless of attendance.
- We do offer make up classes and can be done anytime throughout the year.
- Make up classes must be done in the same year and whilst being an active member.
- In order for make up tokens to be issued you must notify Pulse of absence through our app, email or txt message. Once received we will issue with a make up token and you may book a make up class in advance through our app, email, txt or in person.

13 View Rd Epping VIC 3076

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Phone: 0408321656

E-mail: teampulse@pulsegymnastics.com.au

Web site: www.pulsegymnastics.com.au



Family and Multi Class Discount

- Families who have two or more children attending Pulse Gymnastics will receive a 10% discount off the second and third child's fees. The discount will be applied to the lowest tuition fees.
- Any student enrolled into 2 or more of the same class per week will receive a 20% Discount second class.
- No discount can be applied to membership fees.

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